

☐ **Frequently Asked Questions (FAQs)**

Submission of Online NOC Application by Developer/Promoter

1. Who is eligible to apply for an NOC for a colony/complex?

Any **developer/builder/society/owner/association of residents or occupiers** (referred to as "promoter"), including **Government Departments**, developing:

- Residential Colonies
- Multi-storey Residential Complexes
- Commercial Complexes/Malls
- IT Parks
- Industrial Complexes/Parks/Estates

under the **bye-laws/rules of the State Government** is eligible to apply.

2. What is the time limit for submitting the NOC application?

The promoter must submit the online NOC application **within 45 days of issuance of the license/approval to develop the project** by the competent authority.

3. What documents are required to be submitted along with the NOC application?

As per Regulation 12(1) of the Supply Code-2024, the following are required:

- Copy of license/approval to develop the project issued by competent authority
 - Approved layout plan of the colony/complex issued by competent authority
 - Electrical layout plan of Local Distribution (LD) system
 - Load estimation sheet based on Loading norms prescribed in Supply Code-2024
 - Undertaking/declaration as prescribed
 - **processing fee (currently Rs. 20,000/-)**
 - Other documents specified in the list of required documents available through following link:
<https://docs.pspcl.in/docs/cecommnoc20250214134307304.pdf>
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4. What is the processing timeline for NOC?

If the application is **complete in all respects**, PSPCL shall issue the **NOC within 45 days** from the date of receipt.

5. Can the promoter get a temporary supply before the NOC is issued?

Yes.

A temporary connection can be granted:

- **Only for site/camp office**
- **Load up to 20 kW**
- **For 120 days or until NOC is issued**, whichever is earlier

Temporary supply for development works in the colony is **not permitted** before issue of NOC.

6. What are the applicable loading norms for LD system planning?

As per **Regulation 12(2) of the Supply Code-2024**, loading norms are specified:

- For **residential plots/flats** (area or covered area-based)
- For **commercial/shop/showroom areas**
- For **group housing/IT parks/malls** (in Watts/sq. yard)
- For **common services, schools, dispensaries, EV stations, etc.**

40% of residential and 50% of commercial calculated load is taken as colony load.

7. What happens if the estimated load exceeds 10 MVA?

The promoter shall:

- Provide **1500 sq. yards land** at collector rates for grid sub-station
- Provide **right of way** for 11 kV lines

Grid will be developed by PSPCL **at its own cost**, once **connectivity and system loading charges are paid** by the promoter.

8. What are the connectivity charges?

Connectivity charges include:

- **Cost of providing 11kV supply** (cost of service line + cost of main line and breaker as per approved **Standard Cost Data**)
 - **System Loading Charges (SLC)** as per approved **Standard Cost Data**
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9. Are individual residents required to pay separate service connection charges?

- **NO**, if service cable up to metering point is provided by the promoter
 - **YES**, if not, then PSPCL will recover **20% of approved service connection charges** from the resident
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10. Where can I get the list of required documents and approved vendors?

- The **detailed document checklist** and list of **approved vendors** for material like distribution transformers can be downloaded from PSPCL's official website.