



**PUNJAB STATE POWER CORPORATION LIMITED**  
(O/O CE/Commercial, Patiala, Ph.No.0175-2214495)  
**Regd. Office- PSEB Head Office, The Mall, Patiala-147001**  
Tele Fax: 0175-2210320 email: [ce-commercial@pspcl.in](mailto:ce-commercial@pspcl.in)

ਵਣਜ ਗਸ਼ਤੀ ਪੱਤਰ ਨੰ: 34/2012

To

ਸਾਰੇ ਇੰਜਨੀਅਰ-ਇਨ-ਚੀਫ/ਮੁੱਖ ਇੰਜਨੀਅਰਜ਼ / ਵੰਡ  
ਅਧੀਨ ਪੰਜਾਬ ਸਟੇਟ ਪਾਵਰ ਕਾਰਪੋਰੇਸ਼ਨ ਲਿਮਿਟਡ।

**Memo No. 1318/22 /DD/SR-463/Vol-II/Part-II**

**Dated: 11 . 10 .2012**

**Sub:- Commercial Circular No. 17/2012 dated 15/6/12 regarding  
Implementation of Standards of Performance for rendering  
various services to the consumers – Amendment thereof.**

Procedure for payment of compensation in the event of failure to meet Standards of Performance as envisaged in Regulation 26 of the Electricity Supply Code was approved by the PSERC vide its Notification no. PSERC/Secy/Regu.61 dated 2/12/2011 subsequently amended vide Notification no. PSERC/ Secy/ Regu.66 dated 30/3/12. This procedure was circulated to the field offices by the PSPCL vide its Commercial Circular No. 17/2012 dated 15/6/12. Later on, some more amendments were made in it by the PSERC vide its notification no. PSERC/Secy/Regu.70 dated 13/8/12 which were circulated by the PSPCL vide its CC no. 25/2012 dated 22/8/12.

PSERC has now made some more amendments in this procedure vide its Notification no. PSERC/Secy/Regu.73 dated 28/8/12 published in the official gazette of Punjab Government on 31/8/12, copy of which is enclosed herewith for your information and necessary compliance/ action please.

This issues with the approval of the Competent Authority.

Encl./As above

Dy. CE/Sales-I,  
PSPCL, Patiala


ਪਿੱਠ ਅੰਕਣ ਨੰ: 1323/1357 DD/SR -463/Vol-II/Part-II

ਮਿਤੀ: 11/10/2012

ਉਪਰੋਕਤ ਦਾ ਉਤਾਰਾ ਹੇਠ ਲਿਖਿਆਂ ਨੂੰ ਸੂਚਨਾ ਅਤੇ ਲੋੜੀਂਦੀ ਕਾਰਵਾਈ ਲਈ ਭੇਜਿਆ ਜਾਂਦਾ ਹੈ:-

1. ਚੇਅਰਮੈਨ-ਕਮ-ਸੈਨੇਜਿੰਗ ਡਾਇਰੈਕਟਰ, ਪੰਜਾਬ ਰਾਜ ਪਾਵਰ ਕਾਰਪੋਰੇਸ਼ਨ ਲਿਮ, ਪਟਿਆਲਾ।
2. ਸਾਰੇ ਨਿਰਦੇਸ਼ਕ, ਪੰਜਾਬ ਰਾਜ ਪਾਵਰ ਕਾਰਪੋਰੇਸ਼ਨ ਲਿਮ, ਪਟਿਆਲਾ।
3. ਵਿੱਤ ਕਮਿਸ਼ਨਰ/ਫਾਇਨਾਂਸ ਟੂ ਗੌਰਮਿੰਟ ਪੰਜਾਬ ਐਕਸ ਆਫੀਸੋ ਮੈਂਬਰ, ਪੀ.ਐਸ.ਈ.ਆਰ.ਸੀ, ਚੰਡੀਗੜ੍ਹ।

4. ਪ੍ਰੋਜੈਕਟ, ਸਟੇਟ ਡਿਸਪਿਊਟ ਰਿਡਰੈਸਲ ਕਮਿਸ਼ਨ (ਪੰਜਾਬ) SCO ਨੰ: 3009-10, Sec-22, ਚੰਡੀਗੜ੍ਹ
5. ਸਕੱਤਰ/ ਬਿਜਲੀ ਵਿਭਾਗ, ਪੰਜਾਬ ਸਰਕਾਰ, ਚੰਡੀਗੜ੍ਹ।
6. ਸਕੱਤਰ, ਪੰਜਾਬ ਸਰਕਾਰ/ਇੰਡ: ਅਤੇ ਕਾਮਰਸ ਵਿਭਾਗ, ਪੰਜਾਬ ਸਰਕਾਰ, ਚੰਡੀਗੜ੍ਹ।
7. ਮੁੱਖ ਇੰਜੀਨੀਅਰ/ ਚੇਅਰਮੈਨ (ਫੋਰਮ), ਪੀ.-1, ਵਾਈਟ ਹਾਊਸ, ਰਾਜਪੁਰਾ ਕਲੋਨੀ, ਪਟਿਆਲਾ।
8. ਸਕੱਤਰ, ਪੰਜਾਬ ਰਾਜ ਬਿਜਲੀ ਰੈਗੂਲੇਟਰੀ ਕਮਿਸ਼ਨ, SCO.ਨੰ: 220-221, ਸੈਕਟਰ-34 ਏ, ਚੰਡੀਗੜ੍ਹ।
9. Ombudsman, Electricity Punjab 66 KV Grid Sub Stn., Plot no. A-2, Industrial Area, Phase-1, SAS Nagar (Mohali)-160055
10. ਨਿੱਜੀ ਸਕੱਤਰ ਟੂ ਬਿਜਲੀ ਮੰਤਰੀ, ਪੰਜਾਬ ਸਿਵਲ ਸਕੱਤਰੇਤ ਪੰਜਾਬ ਸਰਕਾਰ ਚੰਡੀਗੜ੍ਹ।
11. ਮੁੱਖ ਬਿਜਲੀ ਇੰਸਪੈਕਟਰ, ਪੰਜਾਬ ਸਰਕਾਰ, ਪਟਿਆਲਾ
12. Chief Auditor, PSPCL, Patiala
13. Chief Engineer/ARR&TR, PSPCL, Patiala.
14. ਚੀਫ ਕੋ-ਆਰਡੀਨੇਟਰ, ਉਦਯੋਗ ਸਹਾਇਕ ਡਾਇਰੈਕਟਰ ਆਫ ਇੰਡੀਸਟਰੀਜ਼ ਪੰਜਾਬ Sec-17, ਚੰਡੀਗੜ੍ਹ।
15. ਐਸ.ਈ./ਆਈ.ਟੀ., ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ ਨੂੰ ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ. ਦੀ ਵੈਬ ਸਾਈਟ ਤੇ ਅਪਲੋਡ ਕਰਨ ਖਿੱਤ।
16. Dy.CE/Sales-1, Dy.CE/Sales-2 and Dy.CE/Billing, PSPCL
17. All Addl SEs / Sr.Xens / AEEs under Commercial organization, PSPCL.

  
ਵਧੀਕ ਲਿਗ: ਇੰਜ: ਐਸ.ਆਰ,  
ਵਾ: ਮੁੱਖ ਇੰਜੀਨੀਅਰ/ਵਣਜ,  
ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।

PUNJAB STATE ELECTRICITY REGULATORY COMMISSION

SCO.220-221, SECTOR 34-A, CHANDIGARH

To

Chief Engineer/ARR & TR,  
Punjab State Power Corporation Limited,  
Shed No.F-4, Shakti Vihar,  
Patiala.

Diary No. 1592.  
Date... 7/9/12...  
✓ Dy CE/TR-II  
CAO/TR (F)  
DY CAO/TR (F)  
Addl. SE/TR-II  
Addl. SE/TR-IV  
Addl. SE/TR-V

No.PSERC/Reg. 1. 5310

Dated: 5/9/12

Subject:- Regulations framed by PSERC.

Please find enclosed herewith Notification No.PSERC/Secy/Regu-73 dated 28.08.2012 published in the official gazette of Punjab Government on 31.08.2012 regarding making amendments in the procedure for payment of compensation in the event of failure to meet the Standards of Performance by the Licensee as envisaged in Regulation 26 of the Punjab State Electricity Regulatory Commission (Electricity Supply Code and Related Matters) Regulations, 2007 and enforce the provisions for payment of compensation in the event of failure on the part of the Licensee to meet the Standards of Performance notified vide Notification dated 2<sup>nd</sup> December, 2011 and amended vide Notification dated 30<sup>th</sup> March, 2012.

2/9/12  
Date  
conceded  
2/9/12  
Asst. TR  
Ae / Sr. Secy  
11/9

3559/2/11/12/12  
7/9

DA/As above

Registrar

- |     |   |        |
|-----|---|--------|
| 23. | Er. Suresh Kumar Gupta,<br>(Ex-Member PSEB),<br>1, Mayur Enclave, Near Kaintal School,<br>Bhupendra Road, Patiala | Member |
| 24. | Chief Executive Officer,<br>PEDA, Plot No. 1, Sector 33-D, Chandigarh   | Member |

The Secretary of the Commission shall also be the ex-officio Secretary of the State Advisory Committee.

[103-1]

The 28th August, 2012

**No. PSERC/Secy./Regu.73.**—The Punjab State Electricity Regulatory Commission hereby makes the following amendments in the procedure for payment of compensation in the event of failure to meet the Standards of Performance by the Licensee as envisaged in Regulation 26 of the Punjab State Electricity Regulatory Commission (Electricity Supply Code and Related Matters) Regulations, 2007 and enforce the provisions for payment of compensation in the event of failure on the part of the Licensee to meet the Standards of Performance notified vide Notification dated the 2nd December, 2011 and amended vide Notification dated 30th March, 2012:-

**1) Amendment to clause A (3) "Procedure for Payment of Compensation"**

The following proviso after clause 3, shall be added :-

Provided that maximum limit of compensation payable in case of violation of any Standard of Performance will be Rs. 5000/-. In case affected consumers are more than one the amount of compensation within this limit will be shared by all the claimant consumers for each notified office and this amount will be distributed equally amongst all the claimant consumers who have been awarded the compensation by the competent authority.

**2) Amendments to Table after Clause 6.**

The following amendments in the table after clause 6 providing details of services, timelines & compensation payable in case of violation of Standards of Performance along with designated functionary are made :-

Ref. No.	Complaint classification	Standard	Compensation payable in case of violation of standard		Designated functionary to deliver the service
			Compensation payable to individual consumer if the event affects a single consumer	Compensation payable to each consumer if the event affects more than one consumer	
<b>1.2</b>	<b>Overhead Line breakdowns</b>				
(a)	Cities and towns/urban areas	Within 8 hours	Rs.50/- in each block of 8/12 hrs	Rs.25/-	JE/ Incharge of area
(b)	Rural areas	Within 12 hours			

<b>1.4 Distribution Transformer failure</b>					
(a)	Cities and towns/urban areas	Within 24 hours	Rs.100/- in each block of 24/48 hrs	Rs.50/-	JE/Incharge of area
(b)	Rural areas	Within 48 hours			
<b>6 Shifting of Meter/Service Connection &amp; other services</b>					
(a)	Shifting of Meter/Service connection	Within 7 days	Rs.100/- for each day of default	Not applicable	AE/AEE incharge of the area/function
(b)	Shifting of LT/HT lines upto 11 KV	Within 20 days			
(c)	Shifting of HT lines exceeding 11 KV	Within 30 days			
(d)	Shifting of Transformer	Within 30 days			

By Order of the Commission,

(P.P. GARG)

Secretary to the Commission

[104-1]

IN THE HIGH COURT FOR THE STATES OF PUNJAB AND HARYANA  
AT CHANDIGARH

COMPANY JURISDICTION

COMPANY PETITION NO. 80 OF 2012  
CONNECTED WITH C.P. NO. 57 OF 2012

(Under Section 391 to 394 of the Indian Companies Act of 1956)

AND

In the matter of the Scheme of Merger and Amalgamation under Section 391-394 of the Indian Companies Act of 1956

AND

In the matter of the Scheme for Merger and Amalgamation by and amongst **REXCEL PHARMACEUTICALS LIMITED**, company having its registered office at 12th Floor, Devika Towers, Nehru Place, New Delhi - 110019 (Transferor No. 1 Company); and **SOLUS PHARMACEUTICALS LIMITED**, company having its registered office at 12th Floor, Devika Towers, Nehru Place, New Delhi - 110019 (Transferor No. 2 Company); and **RANBAXY DRUGS AND CHEMICAL COMPANY**, company having its registered office at 12th Floor, Devika Towers, Nehru Place, New Delhi - 110019 (Transferor No. 3 Company); and **RANBAXY LIFE SCIENCES RESEARCH LIMITED**, company having its registered office at A-41 Industrial Area Phase VIII - A, SAS Nagar, District Mohali, Punjab - 160071 (Petitioner